

# Terms & Conditions

## Humans Horses Harmony Courses / Sessions

### Payment

Payment in full is due at time of booking, this includes a £100,- non-returnable deposit in case of booking a Horse Harmony 1 or 2 Course.

Please pay via bank transfer. Details will be provided at time of booking.

### Refunds / Re-arrangements

Refund in full less non-returnable deposit is available up until 6 weeks prior to course start date, 75% refund less non-returnable deposit is available up until 4 weeks prior to course start date and 50% refund less non-returnable deposit is available up until 2 weeks prior to course start date.

There will be no refund given within 2 weeks of the course start date.

If you have booked a Horse Harmony Session of any kind with us, we require 24 hour notice to re-arrange the appointment. If you fail to give us 24 hour notice you will be charged for the session.

### Postponement of classes

If a class is postponed for reasons which we are responsible for, including tutor illness, we will make every reasonable effort to reschedule the class at our earliest convenience. In case you are unable to attend these sessions you will be offered alternative arrangements within a 6 months period from your original course dates.

### Events outside our control

We shall not be responsible for any failure to perform or delay the course that is due to an event outside our control. In this instance we will contact you immediately and we will endeavour to commence normal running of services as soon as possible.

### Your Obligations

Please ensure you arrive to the course / class on time and comply with health and safety rules as notified to you at the beginning and during the course.



## Facilities

We have indoor facilities for our theory sessions.

There is a 20 x 40 menage for our horse handling sessions. In very bad weather we also have a smaller indoor space to retreat to.

There are toilet and hand washing facilities available for your convenience.

## Clothing & Footwear

Wearing a hard hat and a body protector is advisable but not supplied.

Children under 14 years of age are required to wear a hard hat. It is the responsibility of the parent to ensure that the child wears a hard hat and that the hat conforms to the required BS standards.

Please wear sturdy but comfortable, closed toes shoes and weather appropriate clothing.

## Jewellery

Please refrain from wearing any jewellery / necklaces / etc. Horses are inquisitive creatures and like to investigate unusual items.

We are unable to take any responsibility for items damaged or people getting hurt as a result of wearing such items.

## Parking

Please park in the designated guest car park on arrival situated opposite the main farm gate signposted LVAC & BYG parking, unless discussed prior to arrival.

## Wireless Tech

### **We are a wireless free farm.**

Please leave all your wireless tech in your vehicle on arrival.

Including but not exclusive of the following items:

Mobile phones

iPad & stylus

Laptops, Tablets etc.

**Please do Not wear Smart Clothes of any kind**

Smartwatch

Bluetooth headphones, etc.



*Please notify us in advance, if you are arriving in a 'Smart' Car which uses some kind of wireless system of communication for your car key. This is, so we can make arrangements to deposit your car key / ring, etc. in a safe place for the duration of your stay.*

## **Please note:**

We are very sorry, but due to our wire-less free farm policy and therefore keeping everyone else, especially EMF sensitive people and animals, from harm due to wireless devices, we will not be able to admit anyone with wire-less surgically inbuilt health condition support such as wire-less heart monitors/pacemaker or wire-less hearing aids, etc.

## *Liability Release Waiver Agreement*

As part of signing up for our courses, you herewith agree to have read and accepted our Liability Release Waiver statement.

### **Liability Release Waiver**

#### **Humans Horses Harmony part of Lake Vyrnwy Animals and Crafts Ltd.**

**The Information during our courses is provided under the following terms and conditions. By taking part / spectating / making use of this information you hereby agree to the following:**

**RELEASE and WAIVER: When following the advice given during any of our Humans Horses Harmony courses, part of Lake Vyrnwy Animals and Crafts Ltd (hereafter referred to as HHH), instructed by Iris Males and any other staff member, you agree to release everyone involved from all claims of and liability for damage, death, injury or loss related in any way to HHH. You agree to indemnify fully HHH from all claims of, and liability for, damage, death, injury or loss to others with whom you share HHH information. You agree to assume the risk of your own horse activities. You understand that horse riding, training and handling is a high-risk sport and endeavour, and you are participating and/or allowing trainer instructional participation at your own risk and / or trainer's own risk.**

**You, HEREBY RELEASE Iris Males, her family and heirs, from all claims, demands, action or cause of action of any kind or nature whatsoever, whether now known or ascertained, or which may hereafter develop or accrue you in favour of yourself, representatives or dependents, on account of or by reason of any injury, loss, or damage, which may be suffered by you or them, or to any horse or property, animate or inanimate, belonging to you or used by you, because of any matter, thing or condition, negligence or default whatsoever and you hereby assume and accept full risk of danger or any hurt, injury or damage which may occur through or by any reason or any matter, thing, or condition, by any person whatsoever.**

## Data Protection

We will use the personal information you provide to us to:

- Provide services
- Process your payment
- Inform you of similar products or services we provide, but you may opt out at any time

You are required to read above terms and conditions before purchasing tickets / booking onto one of our courses and you are therefore deemed agreeable to the above terms.

**Please note:** The above terms and conditions are subject to change without prior notice.

