

Terms and Conditions for Accordion Events

Tickets for **Saturday evening performances** must be prebooked and paid for no later than the previous Wednesday by 7pm. Tickets are non refundable.

Private Party Accordion Event bookings must be booked and paid for no later than 1 week in advance. However, to avoid disappointment with booking availability, please give us as much notice as possible. £40 non-returnable reservation fee is required at time of booking.

If you have any pressing unforeseeable circumstances making it impossible to keep to the arranged date. We are happy to move the booking without losing your reservation fee, as long as you give us notice within 5 working days of the arranged date. The new booking date will have to be arranged within 3 months of the originally booked date. Bookings can only be moved once, without losing your reservation fee.

In the event that the live artist is unable to perform due to health reasons, we will endeavour to give you as much notice as possible. We apologize in advance for any inconvenience this may cause, but such circumstances are out of our control. We recognise that this can be very disappointing for you and will offer you a refund or give you the opportunity to book another date.

Parking is only available in the designated BYG (Bryn Y Garreg) carpark, unless discussed prior to arrival.

Please leave all your wireless tech in your vehicle on arrival. Including but not exclusive of the following items:

Mobile phones

Ipad & stylus

Laptops, Tablets etc.

Please do Not wear Smart Clothes of any kind

Smartwatch

Bluetooth headphones, etc.

Please notify us in advance, if you are arriving in a Smart Car i.e. Tesla so we can make arrangements to deposit your ring / car key in a safe place. Please also inform us of any other wire-less items you won't be able to leave in your vehicle in advance, so we can find a safe solution of how to deal with the item during your stay.

Please note:

We are very sorry, but due to our wire-less free zone policy we will not be able to admit anyone with wire-less surgically inbuilt health condition support such like wire-less heart monitors/pacemaker or wire-less hearing aids, etc.